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**Customer Bulletin** 



Rio Tinto Metal Powders



» April 2013

## Powder Team Meeting 2013



Once again this year, the Rio Tinto Metal Powders Sales & Marketing, Operations, R&D, Credit

and Logistics Teams gathered together at our headquarters in Sorel-Tracy for our annual Powder Team Meeting.

This event, which took place between January 29<sup>th</sup>-31<sup>st</sup>, is designed to ensure that globally, the organisation is well aligned to meet our customers' needs and to deliver on our key business performance indices.

Based on the quality of the presentations made, as well as the ideas and best practices that were exchanged, we are confident that we will be able to further enhance our service offered to our customers.

In the end our goal of achieving the best possible global service for our powder customers was enhanced.

#### PM-13 Conference & Exhibition in Pune, India – February 7-9, 2013



Rio Tinto was one of the sponsors of the International conference of Powder Metallurgy PM13 which was held at the Hyatt Regency, Pune, India from the 7<sup>th</sup> to 9<sup>th</sup> of February.

Mr. Greg Lavallée, RTMP General Manager, gave an inaugural speech on the Metal Powder World Market and Rio Tinto long term vision for the powder business.



Rio Tinto exhibited an attractive booth with all of the information about the process and products posted on it along with a prominent display of our tag line "From Ore to Powder to meet your Requirements".

It was a great opportunity for our staff to meet our key PM parts manufacturers at our booth.

Two presentations were made by RTMP employees. The first one by the principal Scientist, Mr. Francois Chagnon: Factors Affecting Properties of Sintered Hardening Materials and the second by Technical Representative Europe, Philippe Francois: Understanding of Crack Formation during Induction Hardening of PM parts. Other Rio Tinto Metal Powders staff attendees were Prakash, Deepak & Rajeev.



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# **Introducing the Rio Tinto Business Solution**

**RTMP is proud to announcement** the nomination of Feifei Ling

Manager QMP Suzhou and Global Sales

In his new role. Feifei will be responsible for

the sales and marketing of powders

Email: Feifei.Ling@riotinto.com

throughout Asia and mainland China.



Rio Tinto Metal Powders is currently implementing а alobal integrated management system called the Rio Tinto Business Solution. based on the SAP suite of applications and related processes.

We have a dedicated team of experienced people lead by Geneviève Jolv to ensure a seamless implementation.



Feifei's existing responsibilities will be taken over by Rajeev Samuel.

Rajeev Samuel joined the Metal Powders in 2012 July as а marketing analyst.

Email: Rajeev.samuel@riotinto.com

### **RTMP is proud to welcome two** new employees in India

Deepak Sharma has been appointed **Business** Manager India Powders and will be responsible for accounting, reporting and control functions.



E-mail: Deepak.sharma@riotinto.com

Prakash Khole has been appointed Technical service India Powders and will be responsible for the technical support to current and potential customers in India.



E-mail: Prakash.khole@riotinto.com

**RioTinto** Metal Powders A Committed Long Term Global **Business & Technical Partner** 



RioTinto

Geneviève Joly, section head of the sales administration at Rio

Feifei Ling has been nominated

to the position

Manager, Asia,

Metal Powders,

reporting to Bob

Wang General

Manager for Powders.

and

Sales

Marketing

of

Tinto Metal Powders